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CONFIRMATION NO. 5866

SERIAL NUMBER 10/025,790	FILING DATE 12/26/2001 RULE	CLASS 709	GROUP ART UNIT 2152	ATTORNEY DOCKET NO. LUN-0200
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**APPLICANTS**

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**\*\* CONTINUING DATA \*\*\*\*\***

None JJ

**\*\* FOREIGN APPLICATIONS \*\*\*\*\***

CHINA 01120469.9 07/17/2001  
 CHINA 01131067.7 09/13/2001

Yes JJ

**IF REQUIRED, FOREIGN FILING LICENSE GRANTED.. SMALL ENTITY \*\*****\*\* 01/23/2002**

Foreign Priority claimed	<input checked="" type="checkbox"/> yes <input type="checkbox"/> no		
35 USC 119 (a-d) conditions met	<input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance		
Verified and Acknowledged	Examiner's Signature JJ Initials		
STATE OR COUNTRY	SHEETS DRAWING	TOTAL CLAIMS	INDEPENDENT CLAIMS
CHINA	10	16	2

**ADDRESS**

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**TITLE**

Method and system for network based self-help service

FILING FEE RECEIVED 510	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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